



# REPORT

## Audit report: Goodstart Early Learning Ltd

RTO number:	32215
CRICOS number:	N/A
Date/s of audit:	18 Jun 2020
Date report created:	26 June 2020

## Organisation details

Organisation's legal name:	Goodstart Early Learning Ltd
Trading name/s:	Goodstart Institute of Early Learning Minifie Park Early Childhood Centre ReadyNation Australia GOODSTART EARLY LEARNING GOODSTART EARLY LEARNING GOODSTART EARLY LEARNING GOODSTART EARLY LEARNING GOODSTART EARLY LEARNING GOODSTART EARLY LEARNING ABC DEVELOPMENTAL LEARNING CENTRE ABC LEARNING CENTRES ABC LEARNING CENTRES ABC DEVELOPMENTAL LEARNING CENTRE ABC LEARNING CENTRES ABC DEVELOPMENTAL LEARNING CENTRE ABC LEARNING CENTRES ABC DEVELOPMENTAL LEARNING CENTRE ABC LEARNING CENTRES ABC DEVELOPMENTAL LEARNING CENTRE ABC LEARNING CENTRES ABC DEVELOPMENTAL LEARNING CENTRE ABC DEVELOPMENTAL LEARNING CENTRE GOODSTART TRAINING COLLEGE GOODSTART TRAINING COLLEGE GOODSTART TRAINING COLLEGE ABC LEARNING CENTRES GOODSTART TRAINING COLLEGE GOODSTART CHILDCARE GOODSTART GOODSTART CHILDCARE
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## Audit team

Lead auditor:	Karen Noble
Auditor/s:	N/A

## Audit details

Application number/s:	RENVET0004852
Audit number/s:	AUDREC0010491
Audit reason/s:	Application - Renewal
Address of site/s visited:	43 Metroplex Avenue

	Murarie QLD 4172 Australia
Date/s of audit:	18 Jun 2020
Organisation's contact for audit:	Paul Goudie National Manager pgoudie@goodstart.edu.au 07 3918 2065

## Original finding at time of audit

**Audit finding: Compliant**

**Report completed by:** Karen Noble

Practice	Standards for RTOs	Finding
Training and Assessment	1.1, 1.2, 1.3, 1.8, 1.13, 1.14, 1.16	Compliant
Marketing/Recruitment Practices	4.1	Compliant
Enrolment	5.1, 5.2, 5.3	Compliant
Support and Progression	1.7	Compliant
Completion	3.1	Compliant

\*Indicates a non-compliant clause

## Background

Summary of organisation and management structure:

- The RTO forms part of the 'Goodstart Institute', delivering accredited and non-accredited training as an enterprise RTO. The organisation's focus is on building pathways through Certificate III to Diploma and potential pathways to Bachelor of Education. In order to meet minimum standards regarding staffing ratios it has designed its workforce plan to have a blend of Certificate III and Diploma level employees and it recruits to the Certificate III level as a pre-requisite, although it does hold some funding for trainees in Queensland only.
- The Institute falls into the remit of the Chief Financial Officer and reports to a Board of Directors. The RTO is headed by Paul Goudie as its Chief Executive Officer, who is supported by Nate James (VET Systems Coordinator), Julia Gregory (Senior Lead Trainer) and a base of trainer/assessors and administration staff.

Scope of organisation's registration:

- Qualifications in Early Childhood Education and Care.

Suburb and state of all delivery sites:

- Throughout Australia, at Goodstart centres nationally.

Third party usage:

- The RTO does not access third parties

Core clients/target groups:

- Internal employees and new employees to Goodstart Early Learning Ltd.

Training Revenue (Funded or fee for service):

- Internal 'Goodstart funding'. Some funding exists in Queensland which provides for up to 50% of Queensland's arrangement.

Total number of current enrolments in the organisation as at audit date:

- 723

In preparing the audit report, consideration has been given and reference made, where relevant, to:

- Information provided by students as part of a student survey or interview.
- Information provided directly by Goodstart Early Learning Ltd to ASQA.
- Existing information and records held by ASQA concerning Goodstart Early Learning Ltd.
- Information provided to ASQA's auditors and documentation reviewed during the site audit of Goodstart Early Learning Ltd conducted on 18 Jun 2020.
- Other publicly available information - including but not limited to, information published on the organisation's and third-party websites.

## Audit Sample

Training Products	Mode/s of delivery/assessment*	Current enrolments
<i>CHC30113 Certificate III in Early Childhood Education and Care</i>	Face to face, workplace	135
<i>CHC50113 Diploma of Early Childhood Education and Care</i>	Face to face, workplace	544

\*Apprenticeship, Traineeship, Face to face, Distance, Online, Workplace, Mixed, Other (specify)

## Interviewees

Name	Position	Training products
Paul Goudie	Head of Institute	n/a
Nate James	VET Systems Coordinator	n/a
Julia Gregory	Senior Lead Trainer	ALL
Gaby Deschamps	Consultant, Roubaix Consulting	n/a

## About this Report

This report details findings against the *Standards for Registered Training Organisations (RTOs) 2015* (Standards for RTOs). If non-compliance has been identified, this report describes evidence of the non-compliance.

Where non-compliance has been identified, the Registered Training Organisation is accountable for identifying and correcting non-compliant practices and behaviours, particularly those that have had a negative impact on learners.

Correcting a non-compliance may require:

- correcting a process or system that has led to the non-compliance, and implementing a revised process or system
- identifying the impact on learners and carrying out remedial action for current and past learners